



**MEQUON-THIENSVILLE SCHOOL DISTRICT
BOARD OF EDUCATION**

EXECUTIVE SUMMARY

<p><u>Subject:</u> Action to extend contract with MidAmerican Building Services for period June 11, 2011 through June 10, 2012</p>	<p><u>Category:</u> X Action <input type="checkbox"/> Discussion <input type="checkbox"/> Information</p>
<p><u>Attachments:</u> None</p>	<p><u>Date for Consideration:</u> April 25, 2011</p>

Background

The Mequon-Thiensville School District approved outsourcing custodial cleaning services in April, 2010 and contracted with MidAmerican Building Services effective June 14, 2010. This was a one-year contract with option to renew annually at the discretion of the district. A contract extension was requested by MidAmerican to continue to provide cleaning services to the Mequon-Thiensville School District for 2011-12.

<p>Highlights:</p> <ul style="list-style-type: none"> • Bid requested in Spring, 2010 from all vendors included rates for two year period. • MidAmerican bid a 0% increase for services for 2011-12 (Year 2). • Buildings have been satisfactorily cleaned. Some areas are better than in-house cleaning and others are about the same. • Company is responsive to district concerns and makes adjustments in a very timely manner when necessary. If there is an issue – they fix it! 	
<p>Strengths</p> <ul style="list-style-type: none"> • Responsiveness of company from both regional management and on-site personnel. • Consistency and visibility of management staff assigned. • Cleanliness of buildings. • Reliability of service. • Staff assigned have been friendly and have good attitude. • Cost for service for Year 2 extremely competitive. 	<p>Needs Improvement</p> <ul style="list-style-type: none"> • Additional training and orientation of staff with district equipment and policies/procedures. • Familiarity of buildings and schedules. Areas not used on regular basis need greater attention. • Consistency of on-site workers. • Late night supervision at HHS.

Recommendation

There were first year adjustments due to district inexperience with a contracted cleaning company. In addition, there was a learning curve for the cleaning company as they became familiar with district schedules and facilities. Overall, there was good communication, workers reported, buildings were cleaned (in some areas better than before) and adjustments made where necessary. We have been pleased at the willingness of MidAmerican to adjust to modifications and they did so always in a very timely and professional manner. This company has the capacity and support structure to perform and respond to requests as needed. I believe having one year of experience with each other will prepare both parties for smoother operations for the upcoming school year.

It is recommended the Board approve a contract extension for the period June 11, 2011 through June 10, 2012 with MidAmerican Building Services.

Submitted By: Gail Grieger	
Board of Education Action:	<input type="checkbox"/> Approve <input type="checkbox"/> Reject <input type="checkbox"/> Research/Report Back